

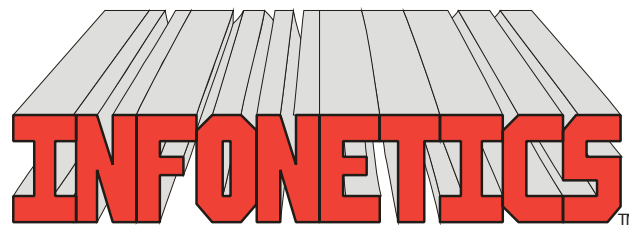
CUSTOMER MANAGEMENT SYSTEM

CUSTOMER
MANAGEMENT
SYSTEM



The **CUSTOMER MANAGEMENT SYSTEM** is used to maintain a list of customers' names, addresses, special pricing, Material Safety Data Sheets database and other pertinent data. This information base is used any time customer data is needed by other software systems.

Various listings and reports can be produced in addition to mailing labels, barcode labels, and mass mailings. Customer information can be searched for or printed by ID, Name, Street Address, City/State or ZIP code.



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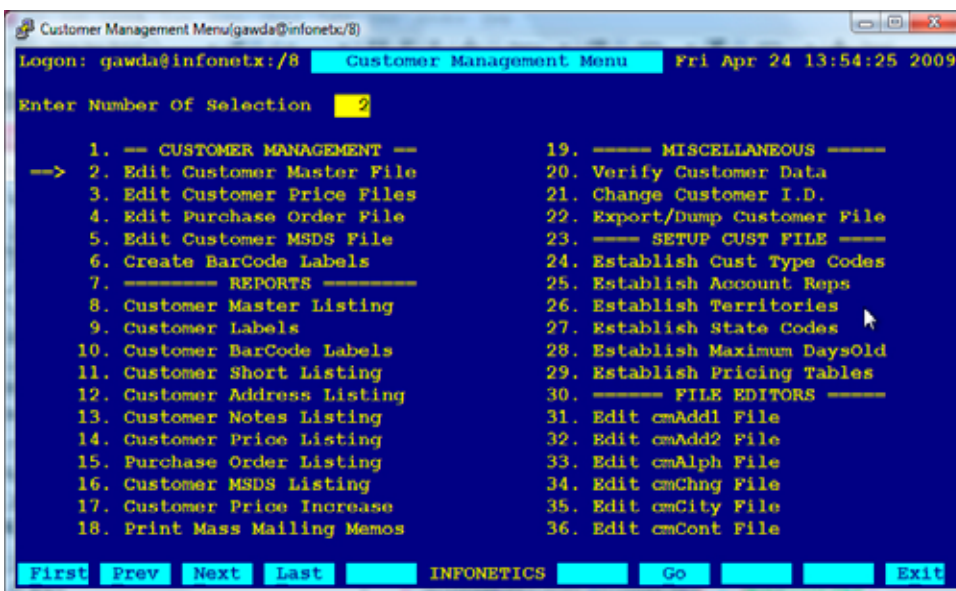
CUSTOMER MANAGEMENT MENU

EDITING PROGRAMS

- The **EDIT CUSTOMER MASTER FILE** program is used to add, change, delete or view information in the master customer database.
- The **CUSTOMER PRICING FILES** contain special customer prices which supersede the standard prices in the **INVENTORY CONTROL SYSTEM**.
- The **PURCHASE ORDER FILE** contains customers' purchase orders and descriptions.
- The **CUSTOMER MSDS FILE** contains a database of Material Data Safety Sheets each customer has received, along with which invoice number and date. The **ORDER/INVOICING SYSTEM** automatically monitors and updates this database.

REPORTS

- The **CUSTOMER MASTER LISTING** lists all data associated with selected customers.
- The **CUSTOMER LABELS** and **BARCODE LABELS** programs create 1" high by 3.5" wide mailing labels (one-up) and 1" high by 2.4" wide barcode labels.
- The **CUSTOMER SHORT LISTING** lists the customer's name, type/rep/territory/state codes, and flags in a one-line format.
- The **CUSTOMER ADDRESS LISTING** lists the customer's name and address only, in a one line format.
- The **CUSTOMER NOTES LISTING** lists up to 250 lines of customer notes, one customer per page.
- The **CUSTOMER PRICE LISTING** and **CUSTOMER PRICE INCREASE** list special customer pricing. Can also automatically change pricing by percentage for selected customers.
- The **CUSTOMER MSDS LISTING** lists the Material Safety Data Sheet ID's sent to each customer..
- The **MASS MAILING MEMOS** is used to merge the customer database with a customized form letter, printing one custom letter for each selected customer.



CUSTOMER MANAGEMENT MENU

MISCELLANEOUS

- The **VERIFY CUSTOMER DATA** program is a maintenance program to ensure internal integrity in the customer database.
- The **CHANGE CUSTOMER ID** program is used to change a customer's 6-character ID throughout the entire database.

SETUP CUST FILE

- **ESTABLISH** programs facilitate global database changes to customer profile support fields Type, Reps, Territories State Tax AR Warning and contract/special pricing tables.

FILE EDITORS

- **FILE EDITORS** provide low level access to the database for programmer/system administrator use only.



The EDIT CUSTOMER MASTER FILE program is used to add, change, delete or view information in the master customer database.

- Each customer is identified by a six character **customer ID** and up to 4 digit **ship-to ID**.
- Detailed information** includes: Name, address, contact, telephone and facsimile numbers.
- Open and Close dates** (first and last date of business).
- Last and Next Call dates** for telemarketing, collections or customer service record keeping, scheduling and reports.
- Comment Field** for brief customer related notes, alerts Order/Invoicing to special conditions.
- Tax ID Number** (Tax Exemption Certificate).
- Credit limit, max days and budget payment amount.**
- Customer Type, Account Rep, State and Territory codes.
- Nine general purpose flags** available. Used for COD, discounts, tax status, etc.
- Four optional lines for **billing name and address**.
- Automatically assigns** alphabetic customer ID.
- Quick sorting** by Customer ID, Name, Address, City/State, ZIP code .
- Up to 1000 general purpose note lines available for additional information.

The CUSTOMER VIEW SCREEN is used to locate customer information in the Customer Database. This view screen is accessible from all software packages to allow quick searching and viewing of customer information.

- Accessible ANYWHERE** a Customer ID is needed.
- Can be **viewed by Customer ID or Name/or any Portion of Name**.
- Can also be viewed by **any portion** of Address Line 1, Address Line 2 (P.O. Box), **City/State/Zip Code**, **Contact** name or **Telephone** number.
- Customer **Contact and Telephone** available for handy on-line reference.

Logon: root@infonetx:/19 Edit Customer Master File Wed Nov 26 13:48:13 2008

Record Updated

Customer/Ship-To: LITTL 0
Name (Last\First): LITTLE AUTO WRECKING CO.\DAVID
Address 1: YARD #2
Address 2: 15 PLANK ROAD
City, State, Zip: NEW SPRINGFIELD, OH 44403
Contact: LITTLE\MS. LILLY
Telephone: 216-793-8917 Facsimile: 216-793-8918
Open/Close Date/Tax #: 13104 0
Last/Next Call/Comment: 21508 22509 CHECK ON CONTRACT
Credit Limit/Max Days: 500.00 60 Budget: 500.00
Customer Type: INDUSTRIAL
Account Rep: WW WILHELM WESTLAND
Territory: N1 NORTH ROUTE # 1
State/Tax Jurisdiction: OH OHIO
Zipcode: 44403 5 Lines Of Additional Notes
Bill To Name: NEW MIDDLETOWN FINANCE CO.
Address 1: P.O. BOX 9987
Address 2: ATTN: LITTLE AUTO WRECKING CO.
City, State, Zip: NEW MIDDLETOWN, OH 44304

First Prev Next Last B-Flip INFONETICS Clear Update View Delete Exit

Line 6 ----- Notes -----
6-25-04 MR. LITTLE CALLED, WANTS ANOTHER CATALOGUE
4-25-06 CALLED MR. LITTLE, WANTS NEW CATALOGUE
2-15-08 JOHN CALLED MR. LITTLE. CONTRACT WITH OTHER SUPPLIER EXPIRES IN
APRIL OF 2009. CALL BACK LATE FEBRUARY TO TOUCH BASE AND TRY TO
GET NEW CONTRACT.

First Prev Next Last B-Flip INFONETICS Clear Update View Delete Exit

EDITING SCREEN: CUSTOMER MASTER FILE WITH NOTES

Logon: root@infonetx:/19 Edit Customer Master File Wed Nov 26 13:54:42 2008

Customer Not Found

Customer-	Name-----	Address 2-----	Contact-----
-----	Address 1-----	City, State, Zip---	Ty Rep Telephone---
LITTL 0	LITTLE AUTO WRECKING CO.\DAVI	15 PLANK ROAD	LITTLE\MS. LILLY
	YARD #2	NEW SPRINGFIELD, OH I WW	216-793-8917
LITTL 1	LITTLE AUTO WRECKING CO.\DAVI	15 PLANK ROAD	LITTLE\MS. LILLY
	YARD #1	NEW SPRINGFIELD, OH I WW	216-793-8917
LITTL 2	LITTLE AUTO WRECKING CO.\DAVI	665 DARLINGTON ROAD	LITTLE\LILLY
	RE-CLAIM YARD	DARLINGTON, PA 161 I WW	216-793-8917
LITTL 3	LITTLE AUTO WRECKING CO.\DAVI	98 BIG BEAVER ROAD	LITTLE\LILLY
	YARD #3	NEW SPRINGFIELD, OH I WW	216-793-8917
LITTL1 0	LITTLE HARDWARE COMPANY, INC.	1400 SOUTH MINT STREET	CHARLOTTE, NC 2820 9
			704-333-3133
LITTL 4	LITTLE UNIVERSITY # B2308MCN	15 PLANK ROAD	LITTLE\MS. LILLY
	YARD #2	NEW SPRINGFIELD, OH I WW	216-793-8917
THELI 0	THE LITTLE WELDING SUPPLY STO	1100 TRIVIEW AVENUE	SIoux CITY, IA 511 4
			712-258-0835
LIVEO 0	LIVE OAK HARDWARE & SUPPLY, I	351 PIKE BLVD.	LAWRENCEVILLE, GA 4
			770-963-3000

First Prev Next Last INFONETICS Exit

VIEW SCREEN: CUSTOMER MASTER FILE

CUSTOMER PRICE FILE

CUSTOMER
MANAGEMENT
SYSTEM



The CUSTOMER PRICE FILE contains special customer prices which supersede the standard prices in the INVENTORY CONTROL SYSTEM. These prices can be specified in a variety of ways.

Edit Customer Price Files(root@infonetx:/19)

Logon: root@infonetx:/19 Edit Customer Price Files Wed Nov 26 14:28:52 2008

Customer/Ship-To	Part- Type Manf	Description-----	-Start	Review	Slot	Disc	Price	Unit	Tax
		LITTLE - 1							
		LITTLE AUTO WRECKING CO.\DAVID							
\$DEL		DELIVERY CHARGE	10108	10109	0	0.00	4.50	EACH	
\$HM		HAZARDOUS MATERIAL C	10108	10109					
\$HMEA		HAZARDOUS MATERIAL C	10108	10109			0.5000	EACH	
ACE3		ACETYLENE, DISSOLVED	10108	10109			15.0000	CUFT	
		---	40108	40109			12.5000	CUFT	
ACE5		ACETYLENE, DISSOLVED	10108	10109			18.00	CUFT	
LIN35-18		1/8 LINCOLN 6011	10108	10109	3	5.00	0.6460	LBS	R
LIN35-332		3/32 LINCOLN 6011	31508	31509	3		0.7940	LBS	
LIN47-18		1/8 LINCOLN 7014	31508	31508		7.00	1.4480	LBS	
LIN47-316		3/16 LINCOLN 7014	10108	10109		10.00	1.3770	LBS	
LIN5P+-332		3/32 LINCOLN 6010+	22108	22109			0.8690	LBS	
LIN7-316		3/16 LINCOLN 6012	30408	30109			0.6930	LBS	
OXYBK		OXYGEN, COMPRESSED	10108	70109			2.8500	BANK	
PRO033		PROPANE, LIQUIFIED	10108	10109			10.0000	CYL	
PRO100		PROPANE, LIQUIFIED	10108	10109			1.00	GAL	
E04		ELECTRODES - MILD ST	10108	10109	3				

Slot 0=List Pric, 96=Quan Bracket, 97=Average Cost, 98=Book Cost, 99=Last Cost

First Prev Next Last INFONETICS Clear Update View Delete Exit

- Special **Customer Gas Prices** by specific part ID allows the multiplier and units to be changed.
- Special **Supply Part Prices** by specific part ID allows prices to be stated exactly. Also provides customer part number/your part number conversion.
- Special **Product Type Prices** allows specifying prices by group for similar products.
- Special **Manufacturer Prices** allows specifying prices by group for a specific manufacturer.
- Prices can be specified as follows:
 - By **specific price** (example: \$4.75)
 - By **slot or quantity bracket** (example: 3rd slot)
 - By **percent** (example: 10% Off List)
 - By **slot & percentage** (example: 3rd bracket plus 5%)
 - By **cost-plus** pricing
 - Controls for **above/below quantity, price or volume** presets.

EDITING SCREENS: CUSTOMER PRICING FILES

- Storewide **global pricing** can be set for a part or group of parts which overrides customer special pricing.
- Pricing files permit **overriding of tax status**. This permits a customer to be taxable for everything except those parts specified or vice-versa.
- Each special price has a start date that triggers when the price becomes effective and a review date for scheduled re-evaluation.

PURCHASE ORDER FILE

The PURCHASE ORDER FILE contains a customer's blanket purchase orders and descriptions.

- Can be accessed from the ORDER/INVOICING SYSTEM for easy selection.
- Integrates with the CYLINDER CONTROL SYSTEM which selects the P.O. entry associated with the word "RENT" for automatic application to the rental, demurrage and lease invoices..

Edit Purchase Order File(root@infonetx:/19)

Logon: root@infonetx:/19 Edit Purchase Order File Wed Nov 26 14:46:37 2008

Record Updated

Customer/Ship-To	P.O.	Description-----
		LITTLE - 1
		LITTLE AUTO WRECKING CO.\DAVID
	1 9663	RENT
	2 9886	SUPPLY
	3 9997	GASES
	4	
	5	
	6	
	7	
	8	
	9	
	10	
	11	
	12	
	13	
	14	
	15	

First Prev Next Last INFONETICS Clear Update View Delete Exit

EDITING SCREEN: CUSTOMER PURCHASE ORDER FILE



The CUSTOMER MSDS FILE contains a database of Material Data Safety Sheets each customer has received, along with which invoice number and date.

- ORDER/INVOICING system automatically monitors and updates the MSDS file.
- MSDS can be printed concurrently with invoice creation.

Part	Description	Order	Date
1 MSDS-6010	MSDS SHEET REQUIRED	19335	21208
2 MSDS-ARG	MSDS SHEET REQUIRED	19348	21808
3 MSDS-HEL	MSDS SHEET REQUIRED	7245	21507
4 MSDS-NIT	MSDS SHEET REQUIRED	19375	30108

EDITING SCREEN: CUSTOMER MSDS FILE

CUSTOMER PRICE INCREASE FILE

The CUSTOMER PRICE INCREASE FILE provides a means to adjust a customer's or a range of customers' special gas prices as set in the Customer Price File.

- Adjustments can be made by a percentage or by a flat amount.
- Can be restricted to a specific customer or group of customers by a number of common customer profile properties.
- Can be restricted to a specific part or group of parts by a number of part profile properties.
- Output can be directed to the screen, .PDF preview, any printer, fax, email or a networked harddrive on the server.

SMARTVIEW AND EXCLUSIVE RANGES IN EFFECT!

Customer	ID	Name	ZIP
	9999		

Sequence (N/A/1/2/C/Z) N (N)um ID, (A)lpha, Addr(1), Addr(2), (C)ity, (Z)ip

Date Ranges Open 0 Close 0 Last 0 Next 0

Date 999999 Date 999999 Call 999999 Call 999999

A/R Amounts Current 0.00 Credit 0.00 Budget 0.00

Balance 999999.99 Limit 999999.99 Payment 999999.99

Customer Codes Type Rep Terr State Max 0 Oldest 0

Customer Flags RST PO# TAX NFM ICT DIS SER STM PRC OUT -K -L -M

Part Codes ID Type Manf Sales

Pricing Dates Start 0 Review 0 Calculate On Prices 0.0000

Date 999999 Date 999999 Last Price Only Y 99999.9999

Price Increase Percent 0.00 New Start Date 0

Flat Amount 0.0000 New Review Date 0 Update Database Y

Include Ship-To's Y

Output Device 1

SETUP SCREEN: CUSTOMER PRICE INCREASE



Print Mass Mailing Memos(root@infonetx:/19) Wed Nov 26 15:02:38 2008

Logon: root@infonetx:/19 Print Mass Mailing Memos Wed Nov 26 15:02:38 2008

Customer	ID	-	0	Name		ZIP	
Sequence (N/A/1/2/C/Z)	N	(N)um	ID,	(A)lpha,	Addr(1),	Addr(2),	(C)ity, (Z)ip
Date Ranges	Open	0	Close	0	Last	0	Next
A/R Amounts	Current	0.00	Credit	0.00	Budget	0.00	
Customer Codes	Type	Rep	Terr	State	Max	0	Oldest
Customer Flags	RST	PO#	TAX	NFM	ICT	DIS	SER
Filename	/data/memo/audit.071231						
Fax Image	/data/trufax/audit.071231						
Include Ship-To's	Y						
Output Device	1						

INFONETICS Go View Exit

The MASS MAILING SYSTEM is used to generate, in one operation, a **customized letter** for a select group of customers in the CUSTOMER MANAGEMENT SYSTEM.

- First, using the MEMO/MESSAGE MANAGER, create a **form memo** with **embedded substitution macros** for customizing the letter.
- Then, run the program "PRINT MASS MAILING MEMOS" to **merge the customer data** with the form memo and print it.

EDITING SCREEN: RAW FORM LETTER

Monday, January 1, 2008

ERIE STEEL ERECTORS CO.
ERIE SHIP YARD
115 DOCK STREET
ERIE, PA 17193

Dear LILLY LITTLE,

Hello and greetings. As a routine audit of our new computer system we are asking that you verify the following information.

Your account balance is \$371.97, with a credit limit of \$500.00. Our records show your telephone as 216/793-8917.

Thank you for your assistance, and please call us with any corrections.

Sincerely,

Management

Monday, January 1, 2008

ROBERT M. JASPER
9631 LOWER ELKTON ROAD
NEW SPRINGFIELD, OH 44896

Dear ROBERT M. JASPER,

Hello and greetings. As a routine audit of our new computer system we are asking that you verify the following information.

Your account balance is \$371.97, with a credit limit of \$500.00. Our records show your telephone as 216/793-8917.

Thank you for your assistance, and please call us with any corrections.

Sincerely,

Management

Monday, January 1, 2008

DAVID LITTLE AUTO WRECKING CO.
YARD #1
15 PLANK ROAD
NEW SPRINGFIELD, OH 44403

Dear LILLY LITTLE,

Hello and greetings. As a routine audit of our new computer system we are asking that you verify the following information.

Your account balance is \$371.97, with a credit limit of \$500.00. Our records show your telephone as 216/793-8917.

Thank you for your assistance, and please call us with any corrections.

Sincerely,

Management

SAMPLE OUTPUT: CUSTOMIZED FORM MEMOS



The CUSTOMER REPORTS/LISTINGS programs are used to generate reports of customer information.

- **Numerous formats and options.**

- **Master Listing;** all data associated with a customer.
- **Labels;** 1" high by 3.5" wide mailing labels (one-up) and 1" high by 2.4" wide barcode labels.
- **Short Listing;** name, type/rep/territory/state codes, and flags in a one line format.
- **Address Listing;** name and address only in a one line format.
- **Notes Listing;** up to 250 lines of customer notes, one customer per page.
- **Price Listing;** provides specific customer special pricing information including profitability analysis and prices due for review.

- All **listings can be sorted** by customer ID, name, street address, city/state, or by ZIP code.

- Can be **restricted** to specific sub-sets of customers.

- Output can be directed to the screen, any printer, .PDF preview, fax, email or a networked harddrive on the server.

Customer Master Listing(root@infonetx:/19)

Login: root@infonetx:/19 Customer Master Listing Wed Nov 26 16:06:07 2008

Customer ID LITTL-9999 Name ZIP

Sequence (N/A/1/2/C/Z) N (N)um ID, (A)lpha, Addr(1), Addr(2), (C)ity, (Z)ip

Date Ranges Open 0 Close 0 Last 0 Next 0

Date 999999 Date 999999 Call 999999 Call 999999

A/R Amounts Current 0.00 Credit 0.00 Budget 0.00

Balance 999999.99 Limit 999999.99 Payment 999999.99

Customer Codes Type Rep Terr State Max 0 Oldest 0

Customer Flags RST PO# TAX NFM ICT DIS SER STM PRC OUT -K- -L- -M-

Include Ship-To's Y

Output Device 1

INFONETICS Go View Exit

SETUP SCREEN: CUSTOMER MASTER LISTING

Login: root@infonetx:/19		INFONETICS, Inc.		Wed Nov 26 15:58:16 2008	
		Customer Master Listing		Page: 1	
Customer- Name & Address----- B111 To Name & Address----- -----Dates----- T Rep Terr ST Zipcode--- RST TAX ICT SER PRC					
----- -- Contact----- ----- -- PO# NFM DIS STM OUT					
LITTL 0	DAVID LITTLE AUTO WRECKING CO. YARD #2 15 PLANK ROAD NEW SPRINGFIELD, OH 44403 MS. LILLY LITTLE	NEW MIDDLETOWN FINANCE CO. P.O. BOX 9987 ATTN: LITTLE AUTO WRECKING CO. NEW MIDDLETOWN, OH 44304 Tele 216-793-8917 FAX 216-793-8918 Comment: CHECK ON CONTRACT	OperDate 01/31/04 I CloseDat WM LastCall 02/15/08 N1 NextCall 02/25/09 OH 44403	INDUSTRIAL WILHELM WESTLAND NORTH ROUTE # 1 OHIO 44403	Y Y N N Y Y Y Y F Credit Limit: 500.00 BudgetAmount: 500.00 **** C.O.D. **** Oldest A/R: 532 Days
LITTL 1	DAVID LITTLE AUTO WRECKING CO. YARD #1 15 PLANK ROAD NEW SPRINGFIELD, OH 44403 MS. LILLY LITTLE	NEW MIDDLETOWN FINANCE CO. P.O. BOX 9987 ATTN: LITTLE AUTO WRECKING CO. NEW MIDDLETOWN, OH 44304 Tele 216-793-8917 FAX 216-000-0000 Comment: Check in mail	OperDate 05/04/85 I CloseDat WM LastCall 05/04/85 N1 NextCall OH 44403	INDUSTRIAL WILHELM WESTLAND NORTH ROUTE # 1 OHIO 44403	Y Y Y Y Y Y Credit Limit: 500.00 BudgetAmount: 0.00 **** C.O.D. **** Oldest A/R: 532 Days
LITTL 2	DAVID LITTLE AUTO WRECKING CO. RE-CLAIM YARD 665 DARLINGTON ROAD DARLINGTON, PA 16102 LILLY LITTLE	NEW MIDDLETOWN FINANCE CO. P.O. BOX 9987 ATTN: LITTLE AUTO WRECKING CO. NEW MIDDLETOWN, OH 44304 Tele 216-793-8917 FAX 216-793/8918	OperDate 05/04/85 I CloseDat WM LastCall 05/04/85 N2 NextCall PA 16102	INDUSTRIAL WILHELM WESTLAND NORTH ROUTE # 2 PENNSYLVANIA 16102	Y Y Y Y Y Y Credit Limit: 500.00 BudgetAmount: 0.00 **** C.O.D. **** Oldest A/R: 532 Days
LITTL 3	DAVID LITTLE AUTO WRECKING CO. YARD #3 98 BIG BEAVER ROAD NEW SPRINGFIELD, OH 44014 LILLY LITTLE	NEW MIDDLETOWN FINANCE CO. P.O. BOX 9987 ATTN: LITTLE AUTO WRECKING CO. NEW MIDDLETOWN, OH 44304 Tele 216-793-8917 FAX	OperDate 05/04/85 I CloseDat WM LastCall 05/04/85 N2 NextCall OH 44014	INDUSTRIAL WILHELM WESTLAND NORTH ROUTE # 2 OHIO 44014	Y Y Y Y Y Y Credit Limit: 500.00 BudgetAmount: 0.00 **** C.O.D. **** Oldest A/R: 532 Days
LITTL 4	LITTLE UNIVERSITY # B2308MCH YARD #2 15 PLANK ROAD NEW SPRINGFIELD, OH 44403 MS. LILLY LITTLE	NEW MIDDLETOWN FINANCE CO. P.O. BOX 9987 ATTN: LITTLE AUTO WRECKING CO. NEW MIDDLETOWN, OH 44304 Tele 216-793-8917 FAX 216-793-8918 Comment: CHECK ON CONTRACT	OperDate 05/04/85 I CloseDat WM LastCall 02/15/92 N1 NextCall 02/25/93 OH 44403	INDUSTRIAL WILHELM WESTLAND NORTH ROUTE # 1 OHIO 44403	Y Y N Y 6 Y Credit Limit: 500.00 BudgetAmount: 0.00 **** C.O.D. **** Oldest A/R: 532 Days
5 Customers Processed					

SAMPLE OUTPUT: CUSTOMER MASTER LISTING



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Logon: root@infonetx:/19                                INFONETICS, Inc.                                Wed Nov 26 16:18:46 2008
                                                         Customer Short Listing                                Page: 1

Customer- Name & Address----- Contact----- Telephone--- LastCall NextCall Comment----- T Rep Terr ST/Tax Zipcode-- RST TAX ICT SER PRC
----- -- -----
LITTL 0 DAVID LITTLE AUTO WRECKING CO LITTLEMS. LILLY 216-793-8917 02/15/08 02/25/09 CHECK ON CONTRA I WW N1 OH 44403 Y Y N N Y Y Y Y F
LITTL 1 DAVID LITTLE AUTO WRECKING CO LITTLEMS. LILLY 216-793-8917 05/04/85 Check in mail I WW N1 OH 44403 Y Y Y Y Y Y Y
LITTL 2 DAVID LITTLE AUTO WRECKING CO LITTLELILLY 216-793-8917 05/04/85 I WW N2 PA 16102 Y Y Y Y Y Y Y
LITTL 3 DAVID LITTLE AUTO WRECKING CO LITTLELILLY 216-793-8917 05/04/85 I WW N2 OH 44014 Y Y Y Y Y Y Y
LITTL 4 LITTLE UNIVERSITY # 82308MCN LITTLEMS. LILLY 216-793-8917 02/15/92 02/25/93 CHECK ON CONTRA I WW N1 OH 44403 Y Y N Y 6 Y
    
```

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5 Customer
Logon: root@infonetx:/19                                INFONETICS, Inc.                                Wed Nov 26 16:34:58 2008
                                                         Customer Notes Listing                                Page: 1

Customer- Name & Address----- Bill To Name & Address----- Dates----- Type/Rep/Terr/ST-Tax/Zip RST TAX ICT SER PRC
----- -- Contact----- -----
LITTL 0 DAVID LITTLE AUTO WRECKING CO. NEW MIDDLETOWN FINANCE CO. OpenDate 01/31/04 I INDUSTRIAL Y Y N N Y Y Y Y F
      YARD #2 P.O. BOX 9987 CloseDat WW WILHELM WESTLAND Credit Limit: 500.00
      15 PLANK ROAD ATTN: LITTLE AUTO WRECKING CO. LastCall 02/15/08 N1 NORTH ROUTE # 1 BudgetAmount: 500.00
      NEW SPRINGFIELD, OH 44403 NEW MIDDLETOWN, OH 44304 NextCall 02/25/09 OH OHIO ***** C.O.D. *****
      MS. LILLY LITTLE Tele 216-793-8917 FAX 216-793-8918 44403 Oldest A/R: 532 Days
      Comment: CHECK ON CONTRACT

6-25-04 MR. LITTLE CALLED, WANTS ANOTHER CATALOGUE
4-25-06 CALLED MR. LITTLE, WANTS NEW CATALOGUE
2-15-08 JOHN CALLED MR. LITTLE. CONTRACT WITH OTHER SUPPLIER EXPIRES IN
APRIL OF 2009. CALL BACK LATE FEBRUARY TO TOUCH BASE AND TRY TO
    
```

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Logon: root@infonetx:/19                                INFONETICS, Inc.                                Wed Nov 26 16:43:04 2008
                                                         Customer Price Listing                                Page: 1

Customer- Name----- Part----- Description----- Date----- Net Unit Tax Slot --Discount
----- -- -----
LITTL 1 DAVID LITTLE AUTO WRECKING CO. SOEL DELIVERY CHARGE 01/01/08 01/01/09 4.50 EACH Y
      YARD #1 SHM HAZARDOUS MATERIAL C 01/01/08 01/01/09 2.00 EACH Y
      15 PLANK ROAD SHMEA HAZARDOUS MATERIAL C 01/01/08 01/01/09 0.5000 EACH Y
      NEW SPRINGFIELD, OH 44403 ACE3 ACETYLENE, DISSOLVED 04/01/08 04/01/09 12.5000 CUFT Y
      FUELACE2
      ACE5 ACETYLENE, DISSOLVED 01/01/08 01/01/09 18.00 CUFT Y
      LIN35-18 1/8 LINCOLN 6011 01/01/08 01/01/09 0.6460 LBS R 3 5.00%
      LIN35-332 3/32 LINCOLN 6011 03/15/08 03/15/09 0.7940 LBS Y 3
      LIN47-18 1/8 LINCOLN 7014 03/15/08 03/15/08 1.4480 LBS Y 7.00%
      LIN47-316 3/16 LINCOLN 7014 01/01/08 01/01/09 1.3770 LBS Y 10.00%
      LIN5P+-332 3/32 LINCOLN 6010+ 02/21/08 02/21/09 0.8690 LBS Y
      LIN7-316 3/16 LINCOLN 6012 03/04/08 03/01/09 0.6930 LBS Y
      OXYBK OXYGEN, COMPRESSED 01/01/08 07/01/09 2.8500 BANK Y
      PRO033 PROPANE, LIQUIFIED 01/01/08 01/01/09 10.0000 CYL Y
      PRO100 PROPANE, LIQUIFIED 01/01/08 01/01/09 1.00 GAL Y
      Prod Type: E04 ELECTRODES - MILD ST 01/01/08 01/01/09 Y 3
      Prod Type: E07 ELECTRODES - TOOLALL 01/01/08 01/01/09 Y 3
      Manufactur TWE TWECO 03/15/08 03/15/09 Y Last 13.06%
    
```

1 Customers Processed

SAMPLE OUTPUT: VARIOUS CUSTOMER LISTINGS

