



EQUIPMENT LOANER AGREEMENT

Rev. 05.10.2019

INFONETICS is pleased to offer you this equipment as a temporary replacement for your broken or defective device. We do, however, ask that you comply with a few simple requests.

1. Please make every attempt to treat this equipment like it belongs to someone else, because after all, it does. While we are happy to provide you with the use of this equipment it is still the property of INFONETICS. Please understand that you or your company will be held responsible for any damages to the loaner equipment while it is in your possession, or in transit to/from INFONETICS.
2. When shipping the equipment, (either yours or our loaners), please insure for full retail value, and use original manufacturers packaging. If shipping boxes are not returned, or damaged to the point where they cannot be reused, you will be charged for replacements.
3. The borrower will pay for all shipping costs, including overnight or special handling charges.
4. All manuals and accessories must be returned with the loaner equipment. These are sometimes one-of-a-kind items that are very hard and/or expensive to replace.
5. Please return this equipment in a timely manner, as some other customer may be in need of loaner service too. It should not be held onto "just in case", and should be returned shipped in a fashion similar to how it was received. In other words, if you requested overnight shipping of the loaner to you, then a similar freight method should be used to return the loaner to us.
6. Please return by FAX this signed document saying you will comply with our requests in exchange for your use of the loaner equipment.
7. THERE IS NO CHARGE FOR BORROWING A LOANER PIECE OF EQUIPMENT. So please be respectful of these issues.

Equipment

Signature

Date

I acknowledge that I have read this agreement for loaner equipment.

Please sign and fax to INFONETICS Inc. at (614) 875-7761